

MyConnect for Emerson College

Personalized, convenient support along your health care journey

MyConnect, a Member Advocate service team, is your direct connection with Harvard Pilgrim. Available to you and your family members, whether you have questions about benefits, need help finding care or you're trying to meet your healthy lifestyle goals. You'll have one-on-one support, so the focus is always on your needs.*

We can help:

- › Explain your plan options during Open Enrollment, so you can choose the plan that's best for you and your family
- › Find primary care providers (PCPs) and specialists
- › Answer questions about coverage and claims
- › Prepare you for medical appointments by checking the status of a pre-authorization or referral, and coordinate your care
- › Connect you with our clinical care team of nurses, social workers, lifestyle coaches, pharmacists and care coordinators

Contact us:

- › Monday, Tuesday, Thursday: 8 a.m. – 6 p.m.
- › Wednesday: 10 a.m. – 6 p.m.
- › Friday: 8 a.m. – 5:30 p.m.



Send a secure message through your Harvard Pilgrim online member account at [harvardpilgrim.org](https://www.harvardpilgrim.org)



Call **866-623-0184**

*Access to MyConnect is provided through edHEALTH – a healthcare solution for higher education institutions and secondary schools along with their faculty, staff, and family members.